

E-commerce Connector

Streamline operations, enhance customer satisfaction, and boost sales!

DynaTech's E-commerce Connector is designed to optimize your e-commerce operations by integrating front-end platforms with robust back-end systems like Dynamics 365, improving order management, financial operations, and customer service.



Key Features

Unified Order Management System

Feature: Track orders, manage returns, and consolidate reports from various sources into one unified dashboard.

Benefit: Eliminate manual data entry, discrepancies, and errors. Our centralized order management system ensures smooth data flow across all platforms.

Front-End Platform Integration

Feature: Connect your online store with Microsoft Power Pages, Shopify, Magento, BigCommerce, WooCommerce, and Sitecore Active Commerce for consistent customer interactions.

Benefit: Offer a seamless, unified shopping experience across multiple platforms.

Tax Compliance & Automation

Feature: Integrate with Avalara or Vertex to automate complex tax calculations.

Benefit: Simplify tax compliance by ensuring accurate, real-time tax calculations and preventing costly mistakes.

Payment Gateway Integration

Feature: Secure and streamline payment processing with gateways like Braintree, PayPal, WorldPay, Stripe, and more.

Benefit: Automate payment workflows, including bank reconciliation, refunds, and return processes.

Third-Party Logistics Integration

Feature: Integrate with logistics providers like FedEx, UPS, DHL, and more, ensuring timely delivery and optimized inventory management.

Benefit: Achieve full visibility into your order fulfillment and shipping processes.

Financial Systems Integration

Feature: Automate financial data flows with seamless integration into financial systems like Dynamics 365 Finance, SAP, QuickBooks, and NetSuite.

Benefit: Reduce manual data entry, minimize errors, and accelerate reconciliation.

Customer Service Integration

Feature: Automatically generate support cases for payment, order, or shipment issues and enhance customer engagement using chatbots.

Benefit: Deliver exceptional post-sale service by integrating with D365 Customer Service.

Omni-Channel Management

Feature: Integrate product listings, pricing, promotions, and discounts to offer consistent customer experiences across touchpoints.

Benefit: Provide a unified shopping experience across all channels—online, mobile, and in-store.

