

Establishing a Centralized IT Ecosystem for Restaurant Chains

Chain of restaurants business, distributed among various segments of quick-serve eateries, ice cream cafes, and fine dining restaurants.



Industry
Food and
Beverages



Workforce
500-1000

Solutions

- **D365 F&SCM Implementation:** Provided a unified, centralized ERP system for the new legal entity, streamlining financial oversight, inventory control, and procurement management across various restaurant segments.
- **Tailored Integrations and Custom Applications:** Developed custom integrations between D365 Sales, Data Management System, and barcode systems, along with custom applications for restaurant operations.
- **Power Platform and Azure:** Leveraged Power Apps on the shop floor to automate inventory transactions and Azure for secure cloud infrastructure.
- **Automated Processes and Custom Features:** Automated Workflows using Power Automate, while customizing key modules such as Production Control, Credit and Debt Collection, Sales Invoicing, Quality Assurance, and Taxation Management.

Services

- Microsoft D365 F&SCM
- D365 Sales
- Azure
- Power Platform
- Microsoft Fabric
- Managed Services
- Vendor Collaboration
- Manufacturing Accelerator

Benefits

- Centralized management and automation of inventory and financial processes reduced manual intervention.
- The integration of barcode systems and custom applications provided accurate, real-time tracking of inventory and sales data.
- Increased data security, ensuring that sensitive financial and operational information remained protected.
- Minimized manual effort, reduced errors, and sped up approval and payment processes