Enhancing Online Education with Dynamics 365

A premier educational content provider that offers a vast range of online courses with more than 11,000 hours of engaging courses.

Industry Online Education	**Workforce** 300+	**Legal Entities** 4	**Presence** 4 Countries

Solutions

- **D365 SCM & 3PL Integration:** Streamlined production processes and outsourced warehousing, transportation, and order fulfillment services.
- **D365 Finance & D365 Sales Implementation:** Addressed financial planning, quote-to-cash, cash management, and managed the sales order lifecycle with D365 Sales.
- **Pricing & Payment Integration:** Developed a flexible pricing engine and integrated the WorldPay payment gateway across D365 CE, F&O, and E-Commerce.
- **Tax & Data Management:** Integrated Avalara Tax API across applications and handled high-volume data migration through Azure API Manager and over 50 APIs for E-Commerce.

Services

- AX upgrade to Dynamics 365 CRM
- D365 Sales
- D365 Customer Service
- Dynamics 365 F&SCM
- Payment Gateway Connector
- Shipping Connector
- Power Platform
- Azure
- Microsoft Fabric
- Managed Services
- Data Migration
- E-commerce Connector
- Testing Automation

Benefits

- Efficient management of various pricing models with a developed pricing engine.
- Enhanced customer experience and sales promotion through discounting features.
- Minimized data migration costs and faster payment settlements.
- Accurate tax calculations and regulatory compliance.
- Timely identification and resolution of discrepancies and issues.