

Custom Survey Platform for Critical Care Insights

The largest specialty nursing organization in the world, representing the interests of more than 500,000 nurses who are charged with the responsibility of caring for acutely and critically ill patients.



**Industry
Healthcare**



**Workforce
10,000+**

Solutions

- **Implementation of Dynamics 365 Power Pages:** Created a flexible survey platform that allows customization to meet diverse business needs.
- **D365 CE Integration:** Enhanced customer engagement through streamlined communication channels, enabling effective collaboration and feedback collection.
- **Automated Processes with Power Automate:** Streamlined workflows and automated survey distribution and data collection processes.
- **Azure API and SQL for Data Management:** Utilized Azure API and SQL for seamless data integration and management, ensuring reliable data access and storage for analysis.

Services

- Implementation of Dynamics 365
- Power Pages
- D365 CE
- Microsoft Fabric
- Managed Services
- Survey and Feedback Tool
- Power Automate
- Azure API
- SQL
- Membership Information Management
- Not-for-profit tool
- Testing Automation

Benefits

- Streamlined patient management processes, automated workflows, and centralized data management.
- Personalized patient portals, mobile apps, and automated communication tools improved patient engagement, satisfaction, and loyalty.
- Centralized patient data and seamless integration with EHR systems and other healthcare applications.