

# A Non-Profit Educational Organization

The client is a non-profit educational organization dedicated to fostering confidence and imparting public speaking skills globally



**Industry**  
Non-profit



**Workforce**  
100+

## Solutions

- **Seamless Integration:** Connected Sitecore and E-commerce via REST APIs to automate membership processes.
- **Automated Payments:** Redesigned system to automate payments and record creation, removing manual tasks.
- **Transaction Reconciliation:** Enabled real-time payment matching between gateway, Dynamics, and the bank.
- **Data Integration:** Aligned 54 entities, 100+ APIs, and automated workflows for membership and orders.

## Services

- Dynamics 365 F&SCM
- Azure Blob Storage
- Power BI
- Power Apps
- Power Automate
- Payment Gateway Connector
- Shipping Connector
- D365 CE
- Microsoft Fabric
- Upgrade from GP
- Membership Information Management
- D365 APIs
- Tax Integration
- Survey and Feedback Tool
- Not-for-profit tool

## Benefits

- Cost savings through reduced manual labor and improved resource allocation.
- Quicker processing times for memberships and orders, as well as automated communication regarding certificates and shipping, contribute to higher member satisfaction.
- Ensured accurate financial management by reducing errors and providing insights into transaction discrepancies, resulting in better financial control.